Use Case – Document

Module Name: update details

Use Case Name: Customer updates his personal details.

**ID: 307**

**Name: Customer updates his personal details.**

**Title:**

**Description:**

The use case allows customer to update his personal details except policy details**.**

**Use Case Diagram:**

C:\Users\Administrator\Downloads\Untitled Diagram (3).png

**Pre-Conditions:**

1. Customer should have registered and logged-in in the system.

**Post-Conditions:**

If the use case is successful

1. Customer’s updated personal details should be stored in the database.
2. Admin will get notification about updated details.

If not , error message will be shown .

**Primary Flow:**

The use case starts when the customer chooses to update his personal details.

1. Customer clicks on update my details.
2. Customer can update his details wherever needed.
3. If customers chooses to update his policy details then message will be shown not allowed.
4. Changes should get updated in the database.
5. Message will be displayed regarding updated data to the customer.
6. The use case ends.

**Alternate Flow:**

Updated Data message is not shown on customer dashboard

* + If the updated data message is not shown then customer will get error message.

**Exception Flow:**

**Data:**

|  |  |  |
| --- | --- | --- |
| **Sr. No.** | **Data** | **Datatype** |
| 1 | SHORT TERM |  |
| 2 | LONG TERM |  |
| 3 | PREMIUM |  |
| 4 | PREMIUM MODES |  |
| 5 | COVERAGE |  |
| 6 | POLICY RATING |  |

**Screen Shots:**